

Announcement of the committee on labels

Subject: Personal computers and computer equipment are label-controlled products.

At present, personal computers becomes important to carrying out activities in daily life, and the Office of the Consumer Protection Board has received There are many complaints about such products from consumers, such as the cancellation of production of spare parts and imported parts. assembled into a computer or the lack of a service repair center, so that consumers Receive complete information for For use in considering deciding to purchase products. and for protection Consumer rights Therefore it is appropriate to It defines personal computers and computer equipment as goods. that controls the label

By virtue of Section 30 and Section 31 of the Consumer Protection Act, B.E. 2522, which was amended by the Consumer Protection Act (No. 2) B.E. 2541, the Committee on Labeling Therefore, the following announcement has been issued. In this announcement: "Personal computer" means an

clause ÿ automatic

electronic machine that performs It's like a mechanical brain, used for solving various both simple and complex By a mathematical method, which is problems. Computer-type information technology equipment for for general purposes which is equipped with a microprocessor (Microprocessor) and has functional components that to enable individual users to use Application software Including notebook computers and portable computers.

"Computer equipment" means a component of a personal computer that performs functions Only one duty which are not assembled together as equipment, for example, Keyboard, Mouse, Monitor, Joystick, Central processing unit (CPU), Disk drive, Modem. Internal modem, local area network panel (LAN card), module (Module), power supply (Power supply), cooling fan (Cooling fan)

Article 2 Personal computers and computer equipment are label-controlled goods.

Item 3. Product labels whose labels are controlled according to item 2 must specify text, images, artificial marks or images. As appropriate, as the case may be, but the statement must be true to reality. does not cause Misunderstanding about the content the importance of that product and must be in Thai or Thai language foreign language regulations To explain to understand the meaning of the picture. artificial marks or images that can be clearly seen and read, in accordance with items 4 and 5

The provisions of paragraph one do not apply to labels of controlled label products produced for export and Not for sale in Thailand

Section 4. Labels of products that are personal computers must specify the following information:

- (1) The name of the type or type of the product that clearly shows what the product is.
- (2) The name or trademark registered in Thailand of the manufacturer for sale in Thailand.
- (3) The name or trademark registered in Thailand of the person who ordered or imported the item.

Kingdom for sale (4) In the case

of imported goods For imports, please specify the name of the country of manufacture.

(5) Location of the producer for sale. or of the person giving the order or goods imported into the Kingdom for sale (6) must show the size or dimensions or quantity or volume or weight of the goods, as the case may be, for the unit used Will use full name or initials. or wildcards

(7) Product details To make consumers aware of the features that respond to use namely

(a) Screen size (Screen Size)

(b) Central Processing Unit (CPU)

(c) Graphics Processing Unit : GPU

(d) Main memory consists of permanent memory (Read

Only Memory : ROM) and temporary memory (Random Access Memory : RAM)

(e) Secondary memory (Secondary Storage) (g) Operating

system (Operating System : OS)

(8) Must show how to use it. So that consumers can understand the purpose of use correctly.

(9) Recommendations for use or storage. so that consumers can use the product correctly

(10) Date, month, year of production, unless the exact date of production cannot be specified. Please specify only the week. and year of manufacture or month and year of manufacture To understand the benefits of the quality or properties of that product

(11) This product is continuously developed. It may affect the production or cancellation of product production. and spare parts in the future For information (12) Other statements as follows:

(a) The period for guaranteeing the quality of the product from the date of purchase, for example, 12 months or years. (b) The period for reserving spare parts for use in replacing parts, from the date or month of manufacture, for example, 12 months or year and related details except computer equipment

(c) Telephone number of the service center For the convenience of consumers in receiving services

(d) In the case where the product does not have a service center in Thailand Must specify the message: "Such products There is no service center in Thailand." (13) Price, specifying the unit in baht. and the units may be specified in other currencies as well. The display of text in (10) must be displayed in order of day, month, and year. The "month" may be displayed as numbers or letters. For "year", specify as "B.E." or "A.D. ." In the case where days, months, and years are displayed not in order, there must be text or characters that clearly communicate to consumers the method. Display the said message as well. Displaying the message on the product label must be clearly visible and legible. The size of the letters used must be Relative to the size of the label area And the height of the letters must not be less than 2 millimeters, except in the case of labels with an area of less than 35 square centimeters. The height of the letters must not be less than 1.5 millimeters.

Item 5. Labels of products that are computer equipment must indicate the text in Item 4, except for the text in Item 4. (7) Item 6. In

the case where the label of the product with label control cannot be displayed correctly as specified in Item 3, Item 4. and item 5 must be included in the same location. For example, if it cannot be displayed on all products, it must display text, images, artificial marks, or images of any kind. in any part of the product or container or package containing the product, or inserted or included with the product or container or product packaging or in documents or manuals for use with products or installed signs or displayed on the product or the container or package containing the product But when the labeling is included everywhere, it must be able to be clearly seen and read. Clause 7 This announcement shall

come into force after the expiration of the label. The period is one hundred and twenty days from the date of announcement.

In the Royal Gazette onwards

Announced on the date 14 June B.E. 2566

of Thasorn Aat Thanithiphan,

Chairman of the Labeling Committee.